



COMMUNITY HEALTH PLAN
of Washington™
The power of community

CHPW Payment Guide for Acupuncture, Chiropractic, Massage, and Naturopathy



Get paid for acupuncture, chiropractic, massage, or naturopathy services you perform for Community Health Plan of Washington (CHPW) members—**even if you're not in our network.**

Who we are

CHPW has been providing access to quality health care to the people of Washington since 1992. We work hand in hand with our communities to make it as easy as possible for them to get the care they want and need.

CHPW's open network: you provide it, we pay for it.

CHPW covers alternative services under an open network. That means we pay for treatments our Apple Health and Medicare Advantage members receive under these conditions:

- The service falls under our Alternative Treatments umbrella of acupuncture, chiropractic, massage, or naturopathy.
- The person who provides the service has the appropriate Washington license.

Members **do not** need a referral from their regular doctor to use these services, and their provider does not necessarily have to contract with us.*

Join CHPW's Network

We'd love to welcome you to our network of committed providers. Joining is simple. Just fill out our online form, and we'll be in touch within 30 days: chpw.org/provider-center/join-our-network

**CHPW's Individual & Family Cascade Select members must receive their covered acupuncture and chiropractic services from an in-network provider.*



Frequently Asked Questions

How do I get paid for a service I've given?

Follow the easy claims process on our website:

chpw.org/provider-center/provider-training-and-resources/provider-billing-and-claims/.

Because of our open network, we will accept claims from any licensed provider.

Is there a limit to the number or type of visits CHPW will cover?

CHPW coverage for Alternative Treatments varies between plans:

- Apple Health: Combined 20 visits per year for acupuncture, chiropractic, and massage therapy
- Medicare Advantage Plan 2 and Dual Plan (D-SNP): Combined 25 visits per year for acupuncture, non-Medicare covered chiropractic, massage therapy, and naturopathy
- All other Medicare Advantage plans: Combined 12 visits per year for acupuncture, non-Medicare covered chiropractic, and naturopathy

Note: Because this coverage is for a combined number of visits across all treatment types, members may see you in addition to other Alternative Treatment providers to support their overall health.

What if a CHPW member pays me out of pocket?

We encourage you to bill us on behalf of CHPW members. If you have questions about claims or billing, please contact Customer Service at 1-800-440-1561.

Members who pay for Alternative Treatments out of pocket go through a separate reimbursement process. CHPW Customer Service can help them do this, or you can share this PDF: chpw.com/alt-treatment-form

Benefit Procedure Codes

Acupuncture	Chiropractic	Massage Therapy
99202	98941	97110
99203	98942	97112
99212	72020	97124
99213	72020 26	97140
97810	98940	
	72020 TC	
	72040	
	72040 26	
	72040 TC	
	72070	
	72070 26	
	72070 TC	

Get in touch

Questions? Contact our Customer Service team at 1-800-440-1561.